

WARRANTY COVERAGE:

- 1.1** ABS Doors & Timber warrants that the doors supplied to the Client shall be free from defects in material and workmanship under normal use and service.
- 1.2** The warranty covers the repair or replacement, at the sole discretion of ABS Doors & Timber, of any defective door components, including but not limited to frames, panels, hardware, and finishes, subject to the terms and conditions stated herein.

DURATION:

- 2.1** This warranty is valid for a period of 5 years from the date of purchase, with proof of receipt.
- 2.2** The warranty is non-transferable and applies solely to the original Client who purchased or received the doors directly from ABS Doors & Timber.

WARRANTY EXCLUSIONS:

- 3.1** This warranty does not cover damage or defects resulting from:
- a)** Improper installation, handling, or use of the doors.
 - b)** Lack of proper maintenance or failure to follow the care and maintenance instructions provided by ABS Doors & Timber.
 - c)** Misuse, abuse, or intentional damage caused by the Client or any third party.
 - d)** Alterations, modifications, or repairs made by unauthorised personnel.
 - e)** Acts of nature, fire, flood, earthquake, or other external events beyond ABS Doors & Timber control.

CLAIMS PROCESS:

- 4.1** In the event of a defect covered by this warranty, the Client must promptly notify ABS Door Timber in writing within 30 days of purchase.
- 4.2** The Client must provide proof of purchase or installation, along with a detailed description and supporting evidence of the claimed defect.

- 4.3** ABS Doors & Timber reserves the right to inspect and evaluate the claimed defect before authorising any repairs or replacements under this warranty.

ABS DOORS & TIMBER OBLIGATIONS:

- 5.1** If a valid claim is made within the warranty period and is accepted by ABS Doors & Timber, it will, at its sole discretion:
- a)** Repair the defective door component(s) or
 - b)** Replace the defective door component(s) with an equivalent or similar product.
- 5.2** ABS Doors & Timber may choose to use new or refurbished parts or components for repairs or replacements.

LIMITATIONS OF LIABILITY:

- 6.1** To the fullest extent permitted by law, ABS Doors & Timber's liability under this warranty is limited to the repair or replacement of defective door components as stated in Section 5.
- 6.2** ABS Doors & Timber shall not be liable for any indirect, incidental, consequential, or special damages arising from the use or inability to use the doors covered by this warranty.
- 6.3** This warranty does not affect the Client's statutory rights under applicable consumer protection laws.

DISPUTE RESOLUTION:

- 7.1** Any dispute arising out of or in connection with this warranty shall be resolved through good faith negotiations between the Parties.
- 7.2** If a resolution cannot be reached, the Parties agree to submit the dispute to mediation or arbitration.

Please carefully read and review the terms of this warranty. By accepting the doors supplied by ABS Doors & Timber, the Client acknowledges their acceptance of the terms and conditions stated herein.