

COVERAGE:

- 1.1** This Guarantee covers the doors supplied by ABS Doors & Timber, and it applies to defects in material and workmanship found in the doors during normal use and service.
- 1.2** The Guarantee is valid for a period of 5 years from the date of purchase.

GUARANTEE BENEFITS:

- 2.1** In the event that a defect covered by this Guarantee is identified within the guarantee period, we will, at our sole discretion:
- a)** Repair the defective door component(s) or
 - b)** Replace the defective door component(s) with an equivalent or similar product.

GUARANTEE EXCLUSIONS:

- 3.1** This Guarantee does not cover damage or defects resulting from:
- a)** Improper installation, handling, or use of the doors.
 - b)** Lack of proper maintenance or failure to follow the care and maintenance instructions provided by ABS Doors & Timber.
 - c)** Misuse, abuse, or intentional damage caused by the client or any third party.
 - d)** Alterations, modifications, or repairs made by unauthorised personnel.
 - e)** Acts of nature, fire, flood, earthquake, or other external events beyond the control of ABS Doors & Timber

CLIENT'S OBLIGATIONS:

- 4.1** To avail themselves of the benefits of this Guarantee, the client must:
- a)** Notify ABS Doors & Timber in writing promptly upon discovering the defect covered by this Guarantee.

- b)** Provide proof of purchase or installation, along with a detailed description and supporting evidence of the claimed defect.
- c)** Cooperate with ABS Doors & Timber in the inspection and evaluation of the claimed defect, if required

LIMITATIONS OF LIABILITY:

- 5.1** To the fullest extent permitted by law, ABS Doors & Timber's liability under this Guarantee is limited to the repair or replacement of defective door components as stated in Section 2.
- 5.2** ABS Doors & Timber shall not be liable for any indirect, incidental, consequential, or special damages arising from the use or inability to use the doors covered by this Guarantee.
- 5.3** This Guarantee does not affect the client's statutory rights under applicable consumer protection laws.

TRANSFERABILITY:

- 6.1** This Guarantee is transferable to subsequent owners of the doors during the guarantee period, provided that the new owner notifies ABS Doors & Timber in writing of the transfer.

DISPUTE RESOLUTION:

- 7.1** Any dispute arising out of or in connection with this Guarantee shall be resolved through good faith negotiations between the parties.
- 7.2** If a resolution cannot be reached, the parties agree to submit the dispute to mediation or arbitration.

Please retain a copy of this Guarantee, along with your purchase or installation records, for future reference.

For any warranty claims or further assistance, please contact our customer service team at ABS Doors & Timber.